



Chartered
Institute of
Housing
Approved
centre

**Level 3 Certificate in
Supporting Homeless
People**

WELCOME TO YMCA

Thank you for your interest in YMCA Birmingham, you have just become part of the largest youth charity in the world!

We are a social landlord and training partner for the social housing sector. As a registered provider of accommodation, we truly understand the challenges of life and are passionate about providing homes, a safe community and real opportunities for vulnerable people.

- Established in 2012, we are an approved Apprenticeship Provider and Accredited Training Centre for the Chartered Institute of Housing.
- Our vision is to help upskill and continuously raise the standards of the Social Housing Industry. We do this by creating a national community of well-trained and formally qualified Housing Professionals.
- Based in the Midlands, we are able to cover the whole of the UK and have a fully operational Training Department for the job.
- As a not for profit organisation, every penny that is made as a direct result of you signing up to one of our courses is reinvested back into our charitable work and mission.

“Our mission is to inspire young people to discover their potential so that they can live life in all its fullness”.

INTRODUCTION TO YOUR CIH QUALIFICATION

A 4-6-month blended learning course with 4 tutor led training days.

The course is designed for those who are operating within day centres, hostels, supported housing, outreach, and other services supporting people on the journey from homelessness to independence. The qualification is accredited by the Chartered Institute of Housing.

THE QUALIFICATION IS AIMED AT

- People who already work in the housing sector and want to develop further.
- People looking to specialise in an area of housing.
- People aged 16+

UNITS

H3008 – Professional Practice Skills for Housing

The unit aims to provide learners with the professional skills required to practice in housing.

Learning Outcomes:

- Understand the key skills, knowledge and behaviours required for the housing professional.
- Understand ethics in the context of professional practice in housing.
- Understand equality, diversity and inclusion in the context of professional practice in housing.
- Be able to assess own professional performance and development.

HP3007 - Involving Housing Service Users

The unit aims to provide the learner with knowledge of the drivers for service user involvement, and to enable them to plan for more effective involvement.

Learning Outcomes:

- Understand why service user involvement is important in a range of housing related settings.
- Understand the opportunities for service user involvement in housing.
- Understand how to maximise the impact of service user involvement in a specific context.

HP3006 - Homeless Services and Prevention

The purpose of this unit is to raise learner awareness and understanding of the provision of services to both tackle and prevent homelessness. The unit aims to explore the statutory frameworks concerning homelessness. It also aims to examine the range of accommodation and services available and the strategies and the measures for the prevention of homelessness.

HP3009 - Role of the Support Worker for Independent Living

The unit looks at the role of the support worker and the values and the provision of support services for independent living.

Learning Outcomes:

- Understand the values and the principles that underpin support services for independent living.
- Understand the role of the support worker in supporting identified needs, goals and aspirations of individuals.
- Understand the role of the support workers in safeguarding individuals.

PROGRESSION

Following completion of this qualification, learners can 'top-up' to the Level 3 Certificate in Housing Practice.



YMCA

To find out more please contact us on
0121 478 4245 or email
training@ymcabirmingham.org.uk



YMCA enables people to develop their full potential in mind, body and spirit. Inspired by, and faithful to, our Christian values, we create supportive, inclusive and energising communities, where young people can truly belong, contribute and thrive.

SUPPORT & ADVICE

ACCOMMODATION

FAMILY WORK

HEALTH & WELLBEING

TRAINING & EDUCATION